



Welcome!

WNY RPC Board of Directors Meeting

August 21, 2019

200 Dunham Avenue Jamestown (The Resource Center)

10AM – 12:30PM



What are we doing today?

- Introductions/New Board Members
- Updates from State Partners
- 2020 Elections
- Workgroup Updates
- Update re Psychiatrist Signature
- Updates from Key Partners
- Open Discussion



Introductions/Approval of Minutes

- New Board Member: **Trish McClennan**
Director, Clinical Services at UPMC-Chautauqua
- New Board Member: **Nicole Mucheck**
Director of Behavioral Health & Care Coordination at The Resource Center
- Board Introductions
- Guest Introductions
- Approval of 5.15.19 minutes



Updates from State Partners

- OMH – Chris Smith/Chris Marcello
- OASAS – Carol Cornacchio
- Questions/Comments/Discussion



2020 Board Elections

- All CBO, HHS, PFY seats are open for election.
- You can run for re-election.
- Reminder – it is advised that you be present at the stakeholder meeting on September 27th to be nominated for a seat.
- An organization must have at least one representative in attendance to register to vote; any member of the PFY stakeholder group must be in attendance to register to vote.
- To register: <https://www.eventbrite.com/e/2019-wny-rpc-fall-stakeholders-meeting-tickets-65555894445>



2020 Elections

- Tentative Agenda:
 - Welcome
 - Overview of RPC
 - Accomplishments regional/state
 - Workgroups – what are they doing, how you can participate
 - Expectations of board members
 - Distribution of nomination forms and explanation of how to nominate self or another organization/individual
 - Distribution of voter registration forms – one registrant per organization
 - Explanation of voting process (SurveyMonkey ballot sent out to all registered voters in the stakeholder group)
 - Explanation of what nominees will need to complete & return to MV (brief narrative bio including why they want to be on the board)



for your consideration . . .

- Each RPC is to provide a regional voice to the “O” agencies in Albany.
- Do we have the right voices at the table?
- Options to think about:
 - Adding a 7th CBO seat to include a peer run organization
 - Adding a 7th CBO seat to include an organization with a yearly budget of less than \$5-6m
 - Changing the HCBS seat to one of the above options (this would keep the number of stakeholders in each group at 6)



Peer/Family Stakeholder Definition

- Peer and Family Representatives:
- Peers must have lived experience within the mental health or SUD service systems (public or private) and be willing to share those experiences in order to assist another peer.
- Family representatives must have experience dealing with the issues/concerns of a family member within the mental health or SUD service systems (public or private) and be willing to share those experiences in order to assist another family.
- There are three (3) openings in each category.



Workgroup Updates

- Workforce: Laura Kelemen
 - See attachments re Non-profits in NYS (PDF) and WNY Non-profit Income (excel) for additional information
- HHH: Kirsten Vincent
- OASAS 820: MV



Update re Psychiatrist Signature

Problem Statement: There are delays in having referrals accepted to OMH licensed residential facilities (group homes and treatment apartments) due to the requirement (Part 593.6, 14 NYCRR) that the initial authorization must be signed by a licensed physician. The licensed physician is required to have a face-to-face meeting with the individual being referred. Due to the shortage of licensed physicians at referring agencies and/or reluctance of physicians in the community to sign the authorizations referrals are delayed and individuals requiring these levels of service are being denied the appropriate level of care.

Recommendation: Part 593.6(a) be revised to allow qualified medical professionals (RN, PA, NP, NPP) to sign the initial authorization for these referrals.



Psychiatrist Signature, additional information

- [https://my.omh.ny.gov/analytics/saw.dll?PortalPages&PortalPath=%2Fshared%2FAdult%20Housing%2F_portal%2FAdult%20Housing&Page=RPI%20Reports&Action=Navigate&var1=dashboard.variables\[%27pReportLevel%27\]&val1=%22County%20Reports%22](https://my.omh.ny.gov/analytics/saw.dll?PortalPages&PortalPath=%2Fshared%2FAdult%20Housing%2F_portal%2FAdult%20Housing&Page=RPI%20Reports&Action=Navigate&var1=dashboard.variables[%27pReportLevel%27]&val1=%22County%20Reports%22)
- MV has sent a request to the OMH WNYFO to review this concern; it is being discussed internally and will be referred to Central Office for consideration.
- Is there data that BOD thinks would support this request? Such as how many clients have been denied housing due to delays in completing the referral?



June 2019 Survey re Children's Services

- Survey was distributed to 22 state designated providers of CFTSS/HCBS and 8 C-SPOAs. There were 17 respondents (not differentiated between providers and C-SPOAS).
- Respondents indicated that they provided services in 8 counties of WNY.
- 71% provide OLP & PSR; 57% provide CPST.
 - OLP: Other Licensed Professional; PSR: PsychoSocial Rehabilitation; CPST: Community Psychiatric Supports & Treatment
- Comments from survey were attached to board packet
 - A draft summary of these comments was also sent to the state RPC to utilize in their discussions with OMH re children's concerns



Primary Concerns Identified in Survey

- There is a great deal of information that comes out on a daily basis – it can be difficult to keep up with all of it.
 - ** The Capital RPC compiles a weekly update re state guidance. This has been forwarded to designated providers; however, the coordinator has left her position and we are unsure of who will be compiling this information in the future.*
- It is difficult to find qualified staff, particularly when a QHP is required for a particular service. Agencies are developing waiting lists for services.
- Rates do not support staff salaries
- Non-Medicaid children are excluded from intensive services.
- Transformation is confusing; families and providers do not understand the linkage process, particularly when utilizing C-YES.



What is working/positive feedback

- Once a child is linked they seem to benefit from these services
- Helpful that service providers can write their own goals, objectives, and interventions for each child
- Families seem to like these services
- Working with kids and parents in their own environment is beneficial
- It was helpful to have a more detailed description of services (CFTSS Manual)
- Staff being able to work with kids to use and build life skills is very beneficial



Thoughts from Families . . .

- Families are confused and not sure of what is happening.
- Families report waiting too long for linkages to occur.
- Names of the services are not family friendly.
- Families are excited about the services and thankful it exists.
- Parents like that staff can provide these services in their homes and community.



Children's Subcommittee

- Mandated subcommittee by state RPC (2016)
- Original Charge from state RPC:
- Started in WNY RPC in September 2017
- Various iterations: town hall meetings, update meetings
- 2019 survey of CFTSS/HCBS Providers
- What does this board want to see produced by this subcommittee?
 - Resource distribution (forwarding state updates to email list)
 - issue identification (identify & forward to state for comment/consideration)
 - workgroup w/solution focus



CHILDREN & FAMILIES SUBCOMMITTEE

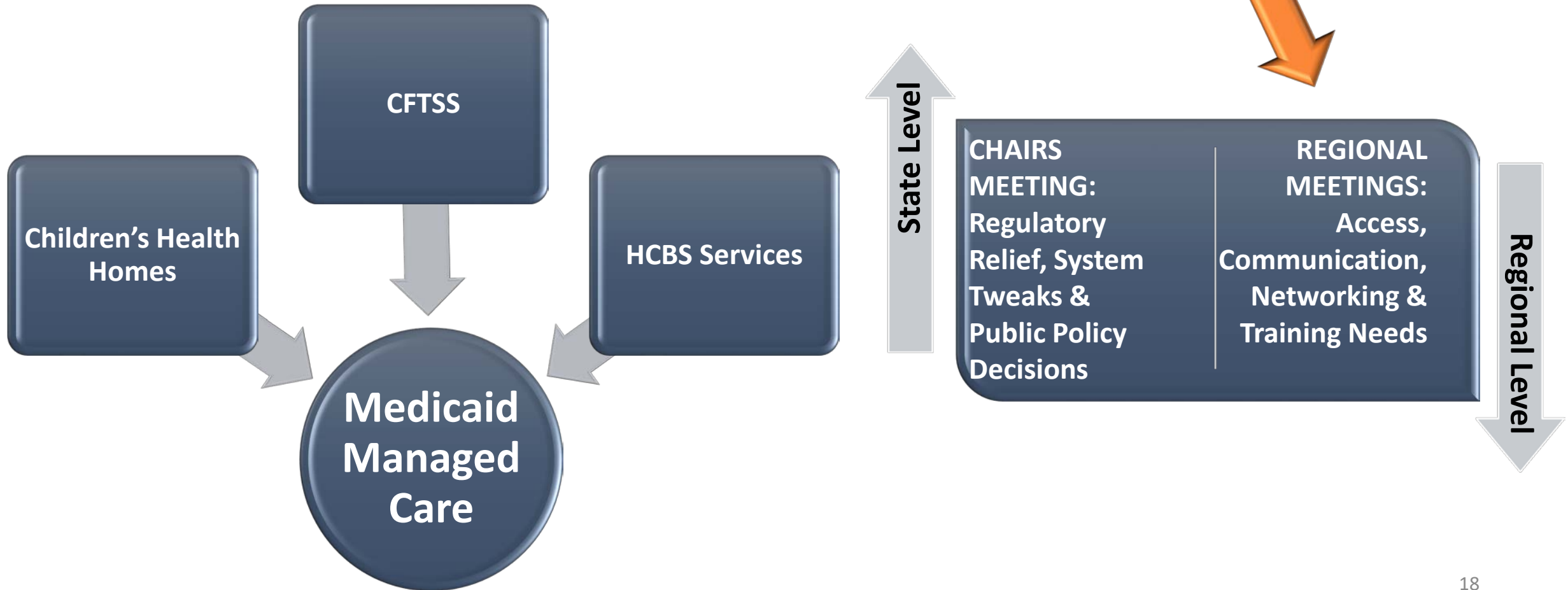
(PURPOSE & OBJECTIVE)

PURPOSE: To bring together stakeholders associated with services for children, youth and families in every region to collaborate around systems challenges related to the transformation of children's services across New York State.

OBJECTIVE: Subcommittee stakeholders will work together to identify solutions and provide recommendations to State Government to improve network adequacy, increase access to services and to support children at-risk to thrive in their home and community.

REGIONAL PLANNING CONSORTIUMS

SHAPING DISCUSSIONS – GUIDING DIALOGUE





Sub-committee Directive

- What does this board want to see produced by this subcommittee?
 - Resource distribution (forwarding state updates to email list)
 - issue identification (identify & forward to state for comment/consideration)
 - workgroup w/solution focus (similar to the process we utilize with the HHH workgroup)



Updates from Key Partners

- Millennium PPS – Al Hammond
- FLPPS – Nathan Franus
- Community Partners of WNY – Bruce Nisbet
- Population Health Collaborative – Karen Hall
- Value Network – Andrea Wanat
- Integrity Network – Steve Harvey



Open Discussion

- Key issues/concerns that you want considered for either a regional workgroup or to submit for statewide discussion?
 - More funding for agencies
 - Recruitment & retention of workforce
 - Individuals who need hospitalization are not getting admitted
- New initiatives/updates to share
- Status of CCBHCs
- Changes at RPC



Upcoming Events

- September 10-11, 2019: CLMHD Fall Conference
- September 17, 2019: HHH Workgroup
- September 24, 2019: OASAS 820 Group
- **September 27, 2019: WNY RPC Election Stakeholder Group
Millennium Hotel 2040 Walden Avenue Cheektowaga
10am-12:30pm**
- October 4, 2019: State Co-Chairs Meeting
- October 21-November 2, 2019: RPC Board Election open on SurveyMonkey (tentative)
- **November 20, 2019: 4th Quarter Board Meeting 10am-12:30pm**